

Richard A. Chapkis
Vice President and General Counsel-Southeast
Legal Department



FLTC0007
201 North Franklin Street (33602)
Post Office Box 110
Tampa, Florida 33601-0110

Phone 813 483-1256
Fax 813 204-8870
richard.chapkis@verizon.com

June 28, 2004 – *VIA ELECTRONIC MAIL*

Re: Docket No. 000121C-TP
Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies (Verizon Florida track)

**Notice of Settlement Conference Regarding An
Annual Audit of Verizon's OSS Performance Measures**

NOTICE TO ALL PARTICIPANTS, PARTIES, AND INTERESTED PERSONS IN STATE OSS COLLABORATIVE MEETINGS AND PROCEEDINGS FOR THE STATES OF CALIFORNIA, FLORIDA, HAWAII, INDIANA, NORTH CAROLINA AND OHIO OF A SETTLEMENT CONFERENCE REGARDING AN ANNUAL AUDIT OF VERIZON'S OSS PERFORMANCE MEASURES

TIME OF MEETING THURSDAY, JULY 22, 2004
8 A.M. HT, 11 A.M. PT, 1 P.M. CT AND 2 P.M. ET

PLACE OF MEETING VIA CONFERENCE CALL BY DIALING
972/893-7111, PASSCODE 9836498497#

Over the past few years, Verizon has been conducting state collaborative meetings in California, Florida, Hawaii, Indiana, North Carolina and Ohio regarding its Operational Support System (OSS) Performance Measures. These meetings have resulted in the adoption of a common set of OSS Performance Measures for use in each of these states. The Performance Measures and related processes are contained in a Joint Partial Settlement Agreement (JPSA) that is applicable in each such state. The JPSA for each state provides that a Joint Steering Committee (JSC) shall convene and determine whether an annual audit of Verizon's OSS is necessary, and if so, the scope of the audit.

The purpose of this notice is to apprise all participants, parties, and interested persons in these collaborative processes and proceedings of a settlement conference at the time and place indicated above to discuss whether an annual audit of Verizon's OSS Performance Measures should occur, and if so, the scope of the audit.

The meeting will be deemed a meeting of the JSC, and any collaborative participant, party or interested person may join and be heard during the settlement conference.

This Notice is being served by email, fax and/or direct mail on all active participants in each of the state collaborative processes, including all parties and entities on the current service list of each applicable state proceeding, as follows: California Rulemaking 97-10-016, Investigation 97-10-017 Service List; Florida Docket No. 000121C-TP Service List; Hawaii Docket No. 7702 Service List; Indiana Cause No. 41324 Service List; North Carolina Docket No. P-100, Sub 133K Service List; and Ohio Case No. 98-1398-TP-AMT Service List.

/s/ Richard A. Chapkis

Richard A. Chapkis
Vice President and General Counsel-Southeast

c: Attached Service List

Lee Fordham, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Pennington Law Firm
Peter Dunbar
Karen Camechis
P. O. Box 10095
Tallahassee, FL 32302-2095

AT&T
Virginia C. Tate/Lisa A. Riley
1200 Peachtree Street N.E.
Suite 8100
Atlanta, GA 30309

Covad Communications Company
Charles E. Watkins
19th Floor, Promenade II
1230 Peachtree Street N.E.
Atlanta, GA 30309-3574

Florida Cable Telecomm. Assoc.
Michael A. Gross
246 East 6th Avenue, Suite 100
Tallahassee, FL 32303

McWhirter Law Firm
Vicki Kaufman
117 S. Gadsden Street
Tallahassee, FL 32301

Time Warner Telecom
Carolyn Marek
233 Bramerton Court
Franklin, TN 37069

MCI WorldCom
Donna McNulty
1203 Governors Sq. Blvd.
Suite 201
Tallahassee, FL 32301-2960

Tracy Hatch
AT&T
101 N. Monroe, Suite 700
Tallahassee, FL 32301